

SECURE.

rfmFACILITIES™

FORWARD THINKERS. **TOGETHER.**

SECURE.

It doesn't matter what industry you're in, the security of your people, premises and property is absolutely crucial. Luckily for you, our Contract Security Division is the one team of specialists capable of making sure your entire operation is in the safest possible hands.

We work with private and public sector clients right across the UK and covering all industry sectors, as well as Property Agents looking for a security partner they can count on. What really makes us different is the time and energy we put into recruiting, training and looking after our security personnel, and that's reflected in the dedication, initiative and positive attitude of every individual we employ.

The services we offer span all aspects of corporate and organisational security, from providing superb front-of-house, reception desk and concierge professionals through to access control, manned guarding and state-of-the-art CCTV monitoring with mobile response services. Just as you'd expect from a market leader like RFM Group, our security personnel undergo rigorous vetting and continuous training & development as well as being fully licensed to perform their specific roles.

RECEPTION + CONCIERGE.

ACCESS CONTROL.

CCTV.

MOBILE RESPONSE.



PAM[™]
PROACTIVE ACCOUNT MANAGEMENT

Finally, our Proactive Account Management (PAM) system enables us to take a consultancy-led approach when working with clients. That means we don't just stop at providing the right people: we advise clients on all aspects of their security as well as different ways of improving productivity, energy efficiency and sustainability by making the most of having our people on site. So, once their key security duties are completed and their service agreement targets met, or during quiet periods between intermittent security activities, our security personnel are adding value to your business by undertaking a range of extra tasks. That's why you'll find our guards and security officers receiving deliveries, clearing snow, switching off IT equipment such as printers, PC monitors, TVs on standby, and even watering the plants.

According to the businesses we already work with, it's this special mix of loyalty and initiative, along with our willingness to go the extra mile, that you simply don't find elsewhere. According to us, it's what every client has every right to expect.

FORWARD THINKERS. TOGETHER.

LONDON

+44 (0)207 129 8089

LEEDS

+44 (0)113 202 9000

EDINBURGH

+44 (0)131 242 0060

WWW.RFM-GROUP.COM/FACILITIES